



THE ROWAN-CABARRUS ONLINE BOOKSTORE TEXTBOOK ORDERING GUIDE



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The Official Rowan-Cabarrus Online Bookstore, powered by TextbookX, operates completely online and sells both physical and digital products to students. Visit it at rccc.textbookx.com

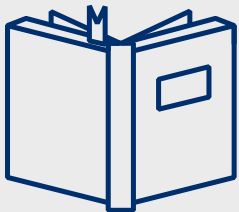
Bookstore Benefits:

- Log in to see a personalized page showing only registered courses and assigned textbooks
- Variety of textbook formats including new, used, eBook, and rental
- A peer-to-peer marketplace, where students can save an average of 60% off list price
- Price match guarantee on new books
- Free delivery options for select orders over \$49 (not including marketplace items)
- On campus and online buyback and selling opportunities
- Apply your approved financial aid funds to orders
- Dedicated customer experience with 24/7 phone support at the start of each major term

Order online in 3 easy steps at rccc.textbookx.com



1. Visit the website and log in with your Portal username and password to view a personalized course page.



2. Select from the new, used, ebook, rental, and marketplace course materials options that are available.



3. Select delivery and check out. Deliver to your home or to campus (access digital course materials online).

VISIT AND LOG INTO THE WEBSITE

3

Visit the website at **rgcc.textbookx.com** and log in with your Portal username and password to view your personalized page.

The screenshot shows the Rowan-Cabarrus Community College website. The top navigation bar includes links for HOME, FACULTY, SELL, RETURNS, TRACK, HELP, and ALERTS. A 'LOG IN' button is in the top right. Below the navigation bar is a search bar and a 'Find Your Course' button. The main content area features a 'View Your Course Items' section and a 'Log In' section for Curriculum Students. A red box highlights the 'Log In' button in the Curriculum Students section. A red arrow points from this button to a separate 'Identity Portal' login form.

Identity Portal

Rowan-Cabarrus COMMUNITY COLLEGE

Sign In

Username

Password

☐ Remember me on this computer

Log In

Forgot Password?

Tip: Bookmark the website and check it every term to review the textbooks and course materials that were assigned to your classes.

REVIEW YOUR COURSES & COURSE MATERIALS

4

Once logged in, you'll see your personalized "My Courses" page, which lists all of your registered courses for the upcoming term along with all of the textbooks your professors assigned to them.

Scroll down the page to review your entire course list or to view other recent terms.

The screenshot displays the 'My Courses' page for a student at Ferris State University. The course listed is 'ART811 S288 - APPROACHES TO CREATIVITY' for Summer 2021, taught by Lilian Mann. A red box highlights the textbook selection area for 'A Whack on the Side of the Head How You Can Be More Creative' by Roger Von Oech. A red arrow points to the 'New' option, which is priced at \$17.00 and is 'Ready to ship!'. Other options include 'Used' at \$10.46, 'Marketplace' at \$2.16 (with 19+ other offers from similar sellers including Amazon.com), 'Rent' at \$8.02, and 'eBook' at \$10.20 (with 40% save and instant access). To the right, another textbook 'Big Magic : Creative Living Beyond Fear' by Gilbert, Elizabeth is shown with options for New (\$26.00), Used (\$15.49), Marketplace (\$1.81), Rent (\$12.26), and eBook (\$18.72). The page also includes a 'Required' label and an 'ADD TO CART' button for each option.



Tip: You can also use the "Find Your Course" drop-down menu to locate a course, but logging in is the quickest way for curriculum students.

Choose from the new, used, eBook, rental, and Marketplace options available for each item.

25TH ANNIVERSARY EDITION
The Succeeding Creative Thinking Classic
REVISED AND UPDATED
A Whack on the Side of the Head
How You Can Be More Creative
Roger von Oech

Required

<input type="radio"/> New	\$17.00 <i>Ready to ship!</i>
<input type="radio"/> Used	\$10.46 <i>Ready to ship!</i>
<input type="radio"/> Marketplace	\$2.16 <i>19+ other offers from similar sellers including Amazon.com</i>
<input type="radio"/> Rent	\$8.02
<input checked="" type="radio"/> eBook	\$10.20 <i>Instant Access!</i> 40% Save

Product Notice **ADD TO CART**

- **New and used** textbooks qualify for free economy shipping when the order is over \$49. See page 17 for details on price match guarantee on new books.
- There are no shipping charges for **eBooks**, which have a variety of terms from 30 days to lifetime license. All terms that are available will display (i.e., not all eBooks offer lifetime licenses). See page 15 for more details on digital course materials.
- **Rental** shipping charges will be calculated when you check out. Return dates will be posted as you check out and due date reminders will be emailed. See page 17 for more details.
- **The marketplace** is where students and others buy and sell books from each other at discounted prices. Students can save an average of 60% off on marketplace items. Books ship directly from the seller. *Note, marketplace books have different return policies and do not qualify for free shipping. See page 6 for more details.

Add items you want to order by clicking "Add to Cart."

Tip: You can post and sell your old textbooks on the marketplace!




COURSE MATERIALS: THE MARKETPLACE

The marketplace is fully secured through the bookstore platform. Items from the marketplace come directly from the seller. These items are not sent from the TextbookX warehouse and do not qualify for free shipping.

Financial aid can be used to purchase marketplace items. Sellers will list what condition the book is in and where it is coming from. The truck icon means that the seller provides tracking information.

Supplemental materials such as access codes, CD ROMs, or workbooks, are not guaranteed to come with marketplace items, even if the title of the book contains language regarding supplements. This is because most of these items are one-time use only and are not available through our marketplace sellers in used condition.

The marketplace offers links to Amazon.com and Barnes & Noble. Those books will appear along with marketplace offers. If you choose to order from them, you will complete the purchase on that website. Please note, financial aid cannot be used on other websites.



The North Carolina Experience An Interpretive and Documentary Approach

by Lindley S. Butler

☐ New

\$51.34

Ready to ship!

☐ Used

\$17.58

Ready to ship!

☒ Marketplace

\$7.11

Nettextstore, NE

★★★★☆

Condition: **Good**

Books have varying amounts of wear and highlighting. Usually ships within 24 hours in quality...

5+ Other Sellers including Amazon.com

ADD TO CART

[What is the marketplace?](#)

☐ eBook

\$35.81

Instant Delivery!



The North Carolina Experience An Interpretive and Documentary Approach by Lindley S. Butler			
Seller	Comments	Condition	Price +
Nettextstore Location: NE ★★★★☆	Books have varying amounts of wear and highlighting. Usually ships within 24 hours in quality packaging. Satisfaction guaranteed. Books have varying amounts of wear and highlighting. Please note that... read more	Good	Price: \$7.11 <div>ADD TO CART</div>
Amazon.com	Your purchase will be on Amazon.com, not through the school bookstore.	Very Good	Price: \$7.97 amazon.com
Ergodebooks Location: TX ★★★★☆	Buy with confidence. Excellent Customer Service & Return policy. Ships Fast. 24*7 Customer Service.	Good	Price: \$15.99 <div>ADD TO CART</div>
SurplusTextSeller	Ships in a BOX from Central Missouri! May not include working access code. Will not include dust jacket. Has	Good	Price: <div>ADD TO CART</div>

Close

If you are in a course that utilizes "Inclusive Access" (IA) materials, the cost of the digital course material has already been charged to the tuition and course fees of that course. You do not need to pay for the text separately. The content is available on the start date of the course through your Blackboard account.

Sometimes optional materials, such as looseleaf print versions of the text, are available for purchase if you would like a physical copy of the text in addition to the digital.

COURSE:

2 Items

Rowan-Cabarrus Community College home · Fall 2022 · Academic Related

ACA-115 5501N - SUCCESS & STUDY SKILLS

Jennifer Gee


COURSE NOTE:

This course uses an electronic textbook, or e-Text, as the required textbook. ***It is included in the tuition and/or fees paid for this course. You do not need to pay anything for the inclusive access digital book through the Bookstore. The price is listed so that you have full visibility into the price assessed to you in your tuition bill.***

The e-Text includes access to required online materials and activities. The content is available beginning on the start date of the course (through Blackboard). Note: An *optional* loose-leaf copy of the textbook MAY be available for purchase from the College's bookstore in addition to (not instead of) the required e-Text. For any questions about the digital products and solutions offered at RCCC, please click [here](#).

If you drop the course by the add/drop date, you will not be charged for the inclusive access digital text.

TO ACCESS YOUR INCLUSIVE ACCESS eBOOK, GO DIRECTLY TO BLACKBOARD ON THE FIRST DAY OF CLASS.




MindTap College Success for Ellis' The Essential Guide to Becoming a Master Student, 5th Edition, Instant Access (Ed. 5)

Inclusive Access Price **\$46.40**

Required

This item will be automatically available for students enrolled in this course on **08/15/2022**.

View your [eLibrary](#) for more details.



Looseleaf for Ellis' The Essential Guide to Becoming a Master...
by Ellis

New **\$33.33**

Optional

Ready to ship!
Free Shipping Eligible

ADD TO CART

Students must purchase this item in new condition.

Visit the eLibrary in your Bookstore account for instructions on how to access IA materials.

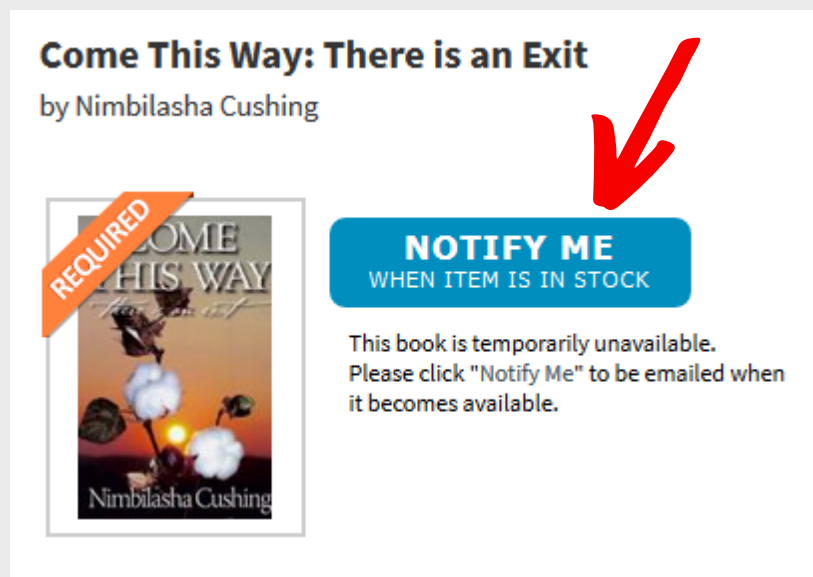
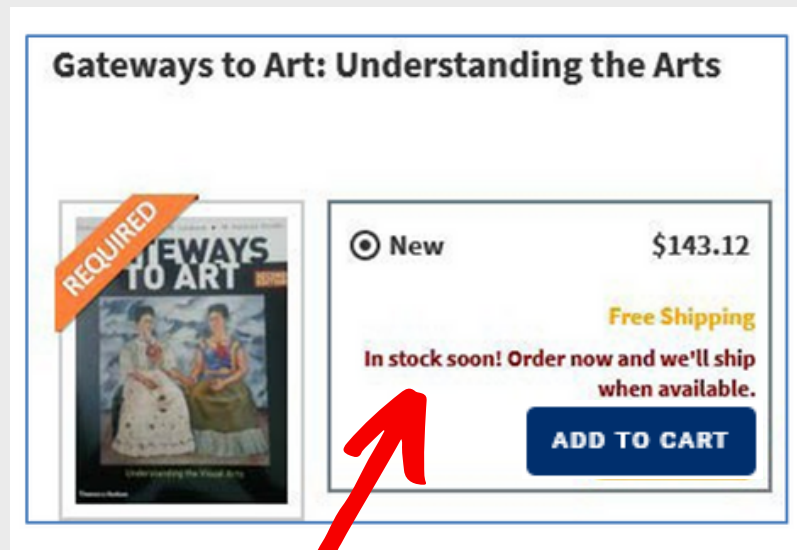
The earlier you place your order, the better chance you have to get the best deals. The bookstore officially opens for ordering 4-6 weeks before the start of classes.

In Stock Soon: This means that the Bookstore is temporarily sold out of stock and is in the process of getting more. When you see "In stock soon," you should place the order to put it into the publisher's queue. These books are being printed and coming directly from the publisher – waiting to order will put yours behind all other orders across the country.

Backorders occur if the Bookstore has sold all inventory and are ordering more from the publisher. If you've ordered a book and receive a backorder notice, the Customer Experience department will send status updates

"Notify Me When Item is in Stock:"




This means the Bookstore does not have copies available to buy. Click the "Notify Me" button and you will be emailed once the item is in stock.



Tip: Ordering early gives you the best chance of finding the most affordable options.

REVIEW YOUR ORDER

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student1   2 

YOUR CART

2 Items

YOUR PRICE YOU SAVE
\$106.99 **\$28.01**

You still need **3 Items** for all of your courses.

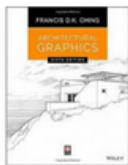
Check Out Now

[View Cart](#)

After selecting all of the course materials you want to order, click the cart icon on the top right of the screen and then click “Check Out Now.” Review your order.

Holding your items for: ⌚ 14:41

ARC447 – INTERMEDIATE DESIGN STUDIO



Architectural Graphics

Condition: Retail New
ISBN: 9781119035664

 Required

\$55.00

Quantity
1

[Remove](#)

Subtotal **\$106.99**

Check Out

Shipping Charges and tax, if applicable, will be calculated during checkout.

ARC447 – INTERMEDIATE DESIGN STUDIO



Architectural Drawing

Delivered Electronically
Condition: Ebook
License: 90 days
ISBN: 9781118012871

\$51.99

[Remove](#)

Now accepting



 **Free Economy Shipping**

The retail items on your order qualify for Free Economy Shipping.

Time-to-ship excludes weekends and holidays.

Shipping charges and tax, if applicable, will be calculated during checkout.

Tip: Make sure to note the return dates for any rental textbooks you are ordering.

DELIVERY AND SHIPPING


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Select your delivery address: The address that your school has on file will auto-populate. You can add a new address if you would like to ship to another location or select the option to deliver to the North or South Campus.

If you deliver to campus, pick up is located at the Navigation Centers. Make sure to have your School ID when you go to pick up your package.

Select the shipping method for each item: The bookstore offers multiple shipping options. Take note of the estimated delivery times that are listed for each option. Orders are processed and shipped during normal business hours Monday-Friday, from 9 a.m. to 5 p.m., excluding holidays.

Once you select shipping, click “Continue.”



Checkout

Select Shipping Address

☒

28213-0525

Charlotte, NC

Edit

☐

South Campus (Concord)

South Campus: 1531 Trinity Church Rd
280452 Concord, NC 28027

Edit

☐

Ship to Campus: North Campus (Salisbury)

North Campus: 1333 Jake Alexander Blvd
28146 Salisbury, NC 28146

☐

Add Shipping Address

Information about your order will be sent to this email address:

☐ Send a copy or order information to a different email address as well (optional).

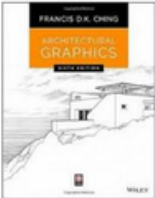
☐ It's okay to send me information, communication, and notices from the bookstore via email or text message.

CONTINUE

Select Shipping Method

Change all to [Fastest](#) or [Cheapest](#)

ARC447 – INTERMEDIATE DESIGN STUDIO



Architectural Graphics
\$55.00
Qty: 1, Condition: Retail New
ISBN: 9781119035664
Ready to ship!

Select shipping:


☐ Free Economy - Free

☒ UPS Ground - \$8.97

Estimated delivery

Earliest	Average	Latest
Jul 6	Jul 8	Jul 12

ARC447 – INTERMEDIATE DESIGN STUDIO



Architectural Drawing
\$51.99
Qty: 1, Condition: Ebook
License: 90 days
Exp. Date: 10/01/2021
ISBN: 9781118012871
Instant Delivery!

Select shipping:

☒ Delivered Electronically - Free

CONTINUE

Tip: Some items qualify for free shipping offers when your order is over \$49.

ENTER PAYMENT AND CHECK OUT

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The Online Bookstore accepts debit, credit, and prepaid cards as well as PayPal, Google Pay, and Apple Pay.

If you are using approved financial aid funds, your balance will automatically be visible on the website's header when you are logged in. When checking out, select the check box next to "Apply Financial Aid to this order." If you use a gift certificate (rccc.textbookx.com/giftcards) add it to the "Add a School Voucher or Gift Code" box.

If there is a remaining balance after applying your financial aid, you will need to enter another form of payment. If you are renting a textbook, you will need to enter a credit card number to ensure its return.

If you use both financial aid and another form of payment, your order summary will display how much is being charged to each corresponding payment method.

After completing the billing information, click "Submit Payment" and an order confirmation email will be sent to your school email account.

MY COURSES SELL RETURNS TRACK BOOK SEARCH HELP Financial Aid \$214.58 1

☒ Apply Financial Aid to this Order (Balance: \$214.58)

SUBMIT PAYMENT

Order Total: **\$115.96**

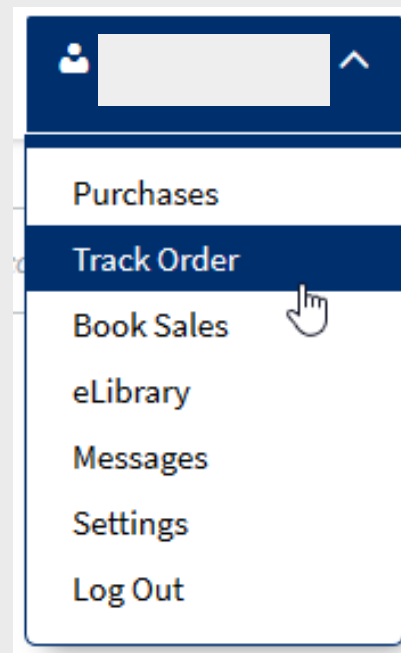
☒ I agree to allow my order information to be shared with my school administration

MANAGE YOUR ORDER

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Track: Click on your username at the top right of the website and then click "Track Order." Enter your email address and order ID for status updates. Note: Not all marketplace vendors offer tracking, but you can contact the seller through the website.

Return: Click on "Returns" on the website header and then select the textbooks you would like to return. Most new books can be returned for a full refund as long as it's within 30 days of the order or within the first two weeks of class. eBooks can be returned within 14 days. marketplace items are non-returnable. Items ineligible for return are marked "non-returnable" at checkout. If you miss the deadline to return or you ordered a book that is not returnable, you can always sell your book on the marketplace. Check the website for full details.



Returns Made Easy

Our goal is to minimize your textbook costs and provide you with the best online shopping experience possible. That's why our return process is easy and straightforward.



Select Order:

33102759 - 05/03/2021

[VIEW ORDER DETAILS](#)

☐ Enter Order Number manually

If you'd like to return item(s), please select the checkbox for each item you will be returning and select a reason from the drop down and input item weight.

Cover	Title / ISBN	Condition	Select Items to Return	Return Info	Total Weight (pounds)
	SPSS Survival Manual 9780335261543 Binding: Spiral-bound	Marketplace		Marketplace orders can be returned to the sellers with their permission, click here to send them a message	
	Lippincott's NCLEX-PN PassPoint 9781469872100	New	<input checked="" type="checkbox"/>	Return Reason: Select One Item may be returned	2.00

Shipping from address

Blake Stroman
7281 Emard Centers
Mosciskiton, NM 37325

[Edit](#)

[CLICK HERE TO GENERATE A PRINTABLE PACKAGING SLIP](#)

****Continuing Education students follow a different process to order course materials. They do not log in with their Portal account.***

Visit the website: Visit rccc.textbookx.com. Confirm you are on the "Find Your Course" tab and then use the drop down menu to select the "Continuing Education" term. Then locate and select your courses to view the textbooks assigned to them.

Once you select your course, click "See Course Items." The textbooks assigned to this course will appear. You can add and view course materials for another course by clicking on the "Find Another Course" button.

Checkout: If you have an existing bookstore account (TextbookX account) you can log in and begin checking out. If you are a new user, you will be prompted to create a new account or to check out as a guest. Please make note of your username and password if you need to review your order in the future.

Search

Find Your Course

Log In
View your courses

TERM: Continuing Education

SUBJECT: ConEd Courses

Select Course

Select Course

HEA 3002 C - A&P Refresher for OTA/PTA

HSE 3264 A - Activity Director

EMS 4300 - Advanced Emergency Medical Technician (EMS 4300)

COM 3709 A - American Sign Language I

Select your course to view course items.
[Click here to login](#)

Checkout

Log In
Sign in with your RCCC Account

Log In

Continue as a Guest
Checkout without an account

Email Address

CONTINUE

OR

If you're using a voucher or gift code, sign in or [create an account](#)

or, [Log In](#) with a TextbookX account

Locate Digital Materials: If you order a digital product you will receive an email with access instructions. A record of all of the digital course materials you bought is located in your Bookstore account under the eLibrary.

Inclusive Access: If a student is in a course that utilizes Inclusive Access materials, the cost of the digital course materials has already been charged to the student with tuition and course fees. Students access these course materials directly through their Blackboard account. See page 7 for more details.

Digital Course Materials (eBooks and Access Codes): Digital course materials like eBooks and access codes are available to purchase through the Online Bookstore, provided by publishers or VitalSource.

1. Access instructions for ebooks from VitalSource is emailed. To access the text, visit your eLibrary in the Online Bookstore, locate the ebook you want to access and click the "Read Now" button next to your book. Then, log in to VitalSource Bookshelf, where you text will automatically appear.

2. If a student purchases a textbook or looseleaf package that comes with an access code, the code is located with the packaged text. If a student orders an access code only, it will also be shipped. The code will have registration instructions for the publisher's website.

Access the eLibrary by clicking on your username at the top right of the bookstore website.

MY COURSES SELL RETURNS TRACK BOOK SEARCH HELP Bookstore Voucher \$420.00 student1

ELibrary

Inclusive Access--Introductory Chemistry Essentials
Author: Tro
Provided by: This item is included in the tuition and/or fees for this course. Please take note of any optional materials that have been adopted by your instructor.
Inclusive Access for Introductory Chemistry
This item is available directly through your school portal.
For more information contact your instructor.

MyMathLab with eText for Introductory and Intermediate Algebra for Oasis City Colleges of Chicago Electronic Access Code, 1/e
Author: Bittinger
Date purchased: 07/02/2021
Subscription end date: 12/29/2021 (estimated)
Read now
Review Access Instructions
Access Code: WSCRK-PLUNK-HAIRY-ATMAN-SAINT-LOOSE
Resend Redemption Email
Redemption Links:
<http://textbookx.com/img/misc/i63zm8sx3e.pdf>
<http://247pearsoned.custhelp.com/>

Sociology in a Changing World
Author: Kornblum, William
Date purchased: 07/02/2021
Subscription end date: 07/02/2022 (estimated)

Tip: Check your elibrary for digital access information - especially if you don't check your email that often!

FREQUENTLY ASKED QUESTIONS

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Where can I buy Rowan-Cabarrus merchandise? You can buy branded apparel and gifts like t-shirts and hats as well as school supplies at the Rowan-Cabarrus Spirit Store. Please note, the Spirit Store does not sell textbooks.

What is the difference between curriculum and continuing education students? Curriculum applies to a series of classes taken in multiple terms to earn a diploma or degree. Continuing education applies to short-term or often a single class enrollment, that leads to a job credential or certificate. Also included are short-term classes, which allow you to maintain a license.

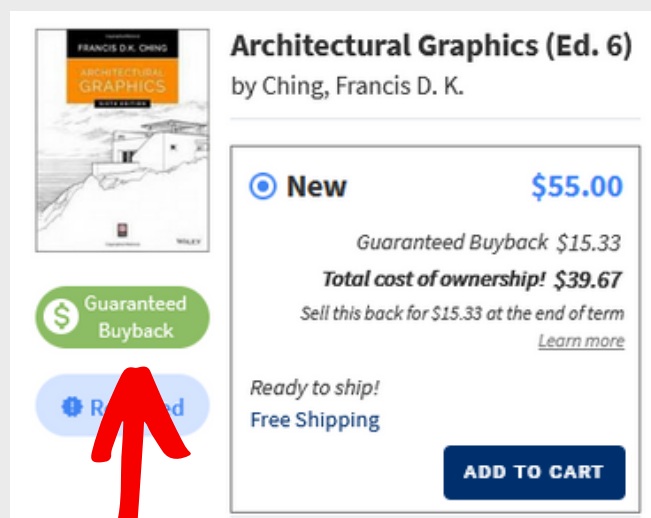
Price match guarantee: If a student orders a new book from the bookstore and then finds a less expensive version at another vendor within seven days of purchase, submit a request for a price match guarantee and get a refund of the difference in store credit. See the Help page on the bookstore's website for the PMG submission webpage. National online retail sites including Amazon and B&N.com as well as local brick and mortar competitors are included. PMG excludes peer-to-peer marketplaces (other sellers on Amazon or fulfilled by Amazon), and rentals.

Rentals: For rentals, you will receive several email reminders containing due dates and instructions on how to access your pre-paid return label at the end of the term. Fall rentals are due December 31 and Spring rentals are due June 30. If you fail to send the book back after the rental period ends, you will be charged the buyout price, which is the book's replacement cost less what you paid initially for the rental.

Campus buyback events: Buyback events where buyers come to campus and offer cash for textbooks are hosted at the end of each semester on the North and South Campuses. Items eligible include new, used, looseleaf editions, unused access codes, textbooks from past semesters, and instructor editions.

Guaranteed online buyback: Some books come with a guaranteed buyback price. That means you can return it and receive that price at the end of the term and are paid the guaranteed buyback price either to their bank account or with store credit.

Posting textbooks for sale on the marketplace: Visit the "Sell" page on the website to list books for sale on the marketplace. Any book can be sold, not just textbooks, and students name the price. After posting a book, wait for a student or book seller to buy it and then pack it up with the provided mailing label and send it out. Choose to be paid to a bank account or with store credit.



Architectural Graphics (Ed. 6)
by Ching, Francis D. K.

New **\$55.00**

Guaranteed Buyback \$15.33
Total cost of ownership! \$39.67
Sell this back for \$15.33 at the end of term [Learn more](#)

Ready to ship!
Free Shipping

ADD TO CART

Guaranteed Buyback

TRACK BOOK SEARCH **HELP** Log in

Enter a course name or code, e.g. Accounting 101

☐ Search by instructor

Need Help?

Search for your question

I need help with my order

I need help placing a new order / General Questions

I sold a book

I want to sell a book

Buyback Questions

If you need assistance with an order, click "Help" to use the dynamic help tool to find a specific answer to your question.

You can also send an email or call the Customer Experience team by clicking on the phone and email icon on the right side of the website.

Tip: Our customer experience team works year-round with 24/7 phone support at the start of every major term.

**rccc.textbookx.com/help
1-855-255-0436.**

Publisher Access Tech Help:

Cengage (Includes MindTap, WebAssign, Aplia, CengageNow, iLrn, OpenNow, SAM)

Visit: www.cengage.com/support to create a case ID.

Call: 1-800-354-9706.

MacMillan (Includes LaunchPad, LearningCurve)

Visit: <https://macmillanforce.com/macmillanlearning/s/contactsupport>

McGraw Hill Education (Includes Connect, ALEKS, SIMnet)

Visit: <https://mhedu.force.com/CXG/s/>

Call: 1-800-331-5094

Pearson (Includes MyLab, Mastering, REVEL)

Visit: <https://support.pearson.com/getsupport/s/contactsupport> and fill out a questionnaire to receive a case number and a telephone number to call: